RIVEX®

Warranty/repair/maintenance form

Contact details

Name*:
Address*:
Postal code*:
City*:
Phone number*:
E-mail address*:
Your reference:

Machine

Brand*:
Type*:
Serial number*:
Purchase date*:

Description of complaint*

1. **1. Warranty application** *
☐ Yes
☐ No
If it concerns a warranty application, please enclose a copy of proof of purchase with serial number.

2. **Repair/maintenance** *
If repair/maintenance costs exceed xxx excl. VAT, please contact us.
☐ € 150 excl. btw
☐ € 250 excl. btw
☐ € 350 excl. btw
☐ € 450 excl. btw

If repair costs exceed €500 excl. VAT, we will automatically contact you before proceeding with repairs.

No warranty applies in the event of: normal wear and tear, misuse, repairs carried out by third parties, exceeding the warranty period of 1 year and the absence of proof of purchase. If there is no warranty, we will repair the machine according to point 2.

Repairs under warranty are shipped free of charge throughout Europe, for all other repairs/maintenance, freight costs of €8 excl. VAT are charged for shipping to the Netherlands and Belgium. For shipping to the other countries in Europe, freight costs are calculated depending on the weight and size of the package.

Send the filled in form (and invoice if applicable) with the machine to the address below:
RIVEX-Europe - West Coast Tools
De Langeloop 10-G
1742PB Schagen
The Netherlands

Please also send a number of mounting materials that are used with the machine.

Repair number:

(To be completed by RIVEX)

* Required fields